

Confidential

Corporate Enterprise  
Services

Enquiries  
Tender Office

Email  
TenderOffice@sars.gov.za

Date  
20 June 2025

Reference  
RFI 03-2025



*South African Revenue Service*

**TO WHOM IT MAY CONCERN**

Lehae la SARS  
299 Bronkhorst Street,  
Nieuw Muckleneuk, 0181  
Private Bag X923,  
Pretoria, 0001

Dear Sir/ Madam,

|                                |   |
|--------------------------------|---|
| <b>REQUEST FOR INFORMATION</b> | <b>IMPLEMENTATION OF AI-DRIVEN DIGITAL<br/>TWINNING (COGNITIVE DECISION<br/>AUTOMATION) SOLUTION FOR SARS</b> |
| <b>CLOSING DATE AND TIME</b>   | <b>04 JULY 2025 AT 11:00</b>  |
| <b>TENDER NUMBER</b>           | <b>RFI 03-2025</b>  |



South African Revenue Service

You are requested to provide information for the service as outlined in the attached Business Requirements Specification document. The conditions specified in the SARS Procurement Policy apply. This information will be handled with strict confidentiality.

The RFI must be properly received and submitted to SARS' Tender office email address [tenderoffice@sars.gov.za](mailto:tenderoffice@sars.gov.za). and labelling instructions in the RFI Summary Guidelines Instructions and Conditions document.

Proposals will only be considered if received by SARS before the closing date and time as set out above, regardless of the method used to send or deliver such documents to SARS.

Please direct all enquires to Tender Office on email: [tenderoffice@sars.gov.za](mailto:tenderoffice@sars.gov.za)

Yours Sincerely

**Mr Kovilan Rajaruthnam**

**Acting Business Area Head: Acquisition Management**

**DATE: 20 June 2025**